



*The Department of Fire Services and the
Fire Chiefs Association of Massachusetts*

presents



Statewide Fire Mobilization for Public Safety Communications Dispatchers Train-the-Trainer Curriculum

This 3-hour, fire based, train-the-trainer program is designed for civilian dispatchers, fire alarm operators, and fire control point or district mutual-aid center staff. This course is to familiarize dispatchers with all of the fire, EMS and emergency management resources that are available locally, regionally and statewide to communities, but most importantly for dispatchers to understand how to get them, what comes with them, and what to expect. This course will be offered on four separate dates statewide.

With the overwhelming amounts of equipment, each with its own unique and confusing acronyms, that is available to assist communities in their time of need, we have developed this three-hour program specifically for dispatch and communications personnel, offered at NO COST!

Registration sign-in will be from 0800 to 0900.

3 Hours of Approved OEMS Credit.

Course #: 214-083-MOB Session B Date: Wednesday, December 3, 2008 Time: 0900-1200 Location: Best Western Hotel 131 Boston Post Road Marlboro, MA	Course #: 214-083-MOB Session C Date: Thursday, December 4, 2008 Time: 0900-1200 Location: Holiday Inn 700 Myles Standish Blvd. Taunton, MA
Course #: 214-083-MOB Session D Date: Friday, December 5, 2008 Time: 0900-1200 Location: Sheraton Colonial Hotel 1 Audubon Road Wakefield, MA	Course #: 214-083-MOB Session E Date: Friday, December 12, 2008 Time: 0900-1200 Location: Clarion Hotel 1080 Riverdale Street West Springfield, MA

Each community represented at the sessions will leave with a CD with all the training materials and PDF documents to bring back to their community to share with all the other dispatchers.

Topics include: Fire District Control Points, Fire and Ambulance Mobilization, State Hazardous Material Response Teams, Mass Casualty Trailers, Mass Decontamination Units, Communications Vehicles, Mass Emergency Management Agency (MEMA) Resources, Department of Fire Service (DFS) Resources, and Rehab & Canteen services.

Please [register online](http://www.mass.gov/dfs) at www.mass.gov/dfs or complete a standard DFS / [MFA student application](#).

Mail to: Registrar
Massachusetts Firefighting Academy
State Road, P.O. Box 1025, Stow, MA 01775
(978) 567-3200

Or Fax it to:
(978) 567-3229

Pre-registration is required to ensure we have available seating and materials for each participant.



Department of Fire Services / Massachusetts Firefighting Academy